

**HAPPY
HOLIDAYS AND
PROSPEROUS
YEAR 2012**



**CHRISTMAS AND NEW YEAR'S
HOTEL RATES c.c. 2011/2012**

The Hopes and Dreams Office will be closed from

5pm on Thursday 22nd December 2011

and will re-open at

9am on Wednesday 4th January 2012

Whilst the office is closed, bookings can be made by calling **0770 231 3729**, giving at least 48 hours notice where possible. Please book early in order to guarantee a sitter as the festive season is an extremely busy time for the Agency.

A £17 booking fee is payable to the Babysitting Agency for each assignment with a minimum charge of 4 hours. This will be charged to your credit card the day the booking is confirmed. The difference (extra hours and taxi cost) will be charged to your card on completion of the booking. ***Please note a 3.35% charge will be added to the total bill if American Express is used.***

We require a minimum of 48 hours notice for cancellations over the Christmas and New Year period. Failure to do so will result in the minimum 4-hour charge plus the £17 booking fee. For cancellations with more than 24 hours notice, the four hours minimum charge will be refunded within 14 days of cancelling the booking (or when our offices reopen after Christmas).

Please note the booking fee is not refundable.

Guests will be asked to pay for transport home for all sitters regardless of the time the booking ends on the following days:

- **Christmas Eve and Christmas Day**
- **Boxing Day**
- **New Year's Eve and New Year's Day**

Christmas Eve: Saturday 24th December 2011
 Christmas Day: Sunday 25th December 2011
 Boxing Day: Monday 26th December 2011
 New Year's Eve: Saturday 31st December 2011
 New Year's Day: Sunday 1st January 2012

	NANNIES children under 2 years old	BABYSITTERS children over 2 years old
8:00 AM – 7:00 PM	£32.00	£25.00
7:00 PM – FINISH	£34.00	£28.00

Please note due to this year's Christmas calendar the following rates will apply during the Bank Holidays on Monday 2nd January 2012.

Bank Holiday: Monday 2nd January 2012

	NANNIES children under 2 years old	BABYSITTERS children over 2 years old
8:00 AM – 7:00 PM	£21.50	£16.75
7:00 PM – FINISH	£23.50	£18.25

All bookings are subject to our standard booking fee of £17.00 per booking.

Please read our standard leaflet for full Terms and Conditions. You can also visit our website www.hopesanddreams.co.uk for further information.

From all the staff at Hopes and Dreams Nanny and Babysitting Agency we wish you Merry Christmas and a Happy New Year!

Susan and Lucia



Hopes and Dreams...
 Nanny and
 Babysitting
 Agency

**Hopes and Dreams
 Nanny and Babysitting Agency**

339-341 City Road

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Telephone: 020 7833 9388 (office hours 9.00am – 6.00pm Mon – Fri)

Mobile: 07702 313 729 (out of office hours and Bank Holidays)

Email: babysitters@hopesanddreams.co.uk

Website: www.hopesanddreams.co.uk



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